

## Enhanced Partnership Board

### Action Log from 19<sup>th</sup> December 2023

#### Open Actions

Meeting Date	Minute No	Action	Action Owner	Update	Status
19/12/23	79(iii)	<b>Bus Operator Updates</b>  Operators agreed to producing shared data on punctuality across the network.	Operators		
19/12/23	79(i)	<b>Bus Operator Updates: Stagecoach</b>  Since 1973 journey times are 36% slower in South Yorkshire, <b>ACTION:</b> Matt Kitchin to look in to whether the figure is this high in London.	Matt Kitchin		
19/12/23	78(ii)	<b>EP Forum Update</b>  Operators noted their commitment to growing the network based on usage data and patterns. <b>ACTION:</b> Director of Public Transport Operations to liaise with operators to produce insights on changes in journeys and passenger behaviour following the change to the Zoom Beyond Pass.	Tim Taylor	Requests for information on pass usage have been made to operators and so far we are receiving data for some but not all bus operators. Further discussions will take place to allow SYMCA to take a region-wide view of impact since the removal of the concession.	Ongoing

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19/12/23	78(i)	<p><b>EP Forum Update</b></p> <p>It was noted that the meeting had earlier agreed to publishing and rolling out the Bus Promise, and that communicating its aspirations would be key.  <b>ACTION:</b> Project Director Bus Partnerships, operators a meeting to be organised to collaborate on marketing and a release date for the Bus Promise.</p>	Nick Brown		
19/12/23	77(iii)	<p><b>Enhanced Partnership Programme Delivery Update</b></p> <p>Director of Public Transport Operations to invite Operators to internal working group on the roll out of CityMapper, and to provide an update to members before the February meeting.</p>	Tim Taylor	Operators are expected to be invited to review the proposed CityMapper App deployment for South Yorkshire in mid-February following approval by the Mayor on the design and approach being developed.	Ongoing
19/12/23	77(ii)	<p><b>Enhanced Partnership Programme Delivery Update</b></p> <p>Graham Vidler noted ongoing research which had identified a 7-8% increase in bus journeys as a result of the £2 fare cap nationally. <b>ACTION:</b> Graham Vidler to circulate research when published.</p>	Graham Vidler	Currently awaiting publication.	

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19/12/23	77(i)	<p><b>Enhanced Partnership Programme Delivery Update</b></p> <p>Marketing &amp; Communications Officer, Project Director Bus Partnerships, operators - In advance of the February meeting, feedback from public bus meetings to be compiled with updates on which issues have been addressed.</p>	Stuart Owen, Nick Brown & Operators		
03/11/2023	69	<p><b>Update on First's Use of Prospective Scheduling Software to Improve Punctuality</b></p> <p>The Mayor offered to support any initiatives to raise recognition of good services and recognition of the work of drivers. <b>ACTION:</b> Zoe Hands to contact the Mayor regarding periodic recognition of drivers.</p>	Zoe Hands	First were developing the idea of a Bus Awards in South Yorkshire and would be contacting the Mayor's Office regarding this in the new year.	Ongoing
09/05/2023	53 (i)	<p><b>Enhanced Partnership Programme Delivery Update</b></p> <p>Operators to share case studies of successful bus priority programmes from other areas with the MCA and local authorities, including sharing comparative data to demonstrate positive impact on services.</p>	Operators	Stagecoach has provided example of Aberdeen where a 25% reduction in journey times has been achieved. Operator benefits are being reinvested in free weekend ticket promotions.	Ongoing
21/03/2023	50	<p><b>Any Other Business</b></p> <p>The Director of Public Transport Development to explore the possibility of a representative from TM</p>	Nick Brown	TM Travel invited to future EP Board, ToRs for EP Board to be updated for approval at a future EP	To be considered as part of EP Board

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		Travel attending future meetings, either with voting rights or in an observer capacity.		Board alongside other changes that may be required.	terms of Reference Review
21/03/2023	44 (i)	<p><b>Update on EP Programme Delivery</b></p> <p>The Executive Director of Infrastructure &amp; Place to explore alternative funding options to run a Demand Responsive Transport (DRT) pilot scheme.</p>	Nick Brown / Tim Taylor	DRT schemes are being supported in Doncaster, Rotherham and Sheffield as part of TIF schemes. These are due to go to MCA Board for approval on 13 February, following which SYCMA will commence work to resource and implement schemes to pilot.	Ongoing
31/01/2023	41 (ii)	<p><b>Any Other Business</b></p> <p>The Democratic Services Officer to add an item on Coach to an agenda of a future meeting.</p>	Ellen Hinsley	An item on Coach to be considered at a future meeting.	Pending

## Recently Completed Actions

Meeting Date	Minute No	Action	Action Owner	Update	Status
19/12/23	79(ii)	<p><b>Bus Operator Updates: Stagecoach</b></p> <p>Mayor's Office to write to Dawn, Operations Manager, to thank her for her work at Rawmarsh Depot.</p>	Mayor Coppard		Complete
03/11/2023	74	<p><b>Any other business</b></p> <p>Director of Public Transport Operations to contact SYMCA Skills Team to align opportunities to recent areas of job losses in the region.</p>	Tim Taylor	The Director of Public Transport Operations had liaised with the MCA Director of Skills to align driver job opportunities to areas of job losses in the region.	Complete
03/11/2023	71	<p><b>EP Progress Update</b></p> <p>The Mayor to write to PC Karen Holmes to thank her for her work to tackle anti-social behaviour on the network.</p>	Mayor Coppard	Sent 23/11/2023 and acknowledged with thanks from Karen Holmes on 24/11/2023	Complete
03/11/2023	70	<p><b>EP Forum Update</b></p> <p>Operators, Project Director Bus Partnerships to share details with the Mayor of how the last bus taxi promise contained in the Bus Promise is implemented and how passengers access it.</p>	Operators, Nick Brown	First, Stagecoach, TM Travel and Arriva have all confirmed that passengers are able to claim back the cost of a taxi.	Complete

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03/11/2023	68	<b>Bus Operator Updates</b>  Zoe Hands to contact Tim Taylor to discuss dedicated school bus punctuality performance reporting.	Zoe Hands	An update had been shared with Officers by First Bus on the inclusion of punctuality data of school services in wider EP punctuality reporting.	Complete